

How to Add a Caregiver to Your Profile

Step 1: Your certifying provider must select 'Add Caregiver' to your profile through their MDH account. If you are unsure whether this was done you can contact your provider directly, or you can check the status through the MDH at 651-201-5598.

Step 2: You must register your caregiver through your MDH profile by adding them to your account. This will require your caregiver's email address which cannot be the same as your own.

Step 3: After you register your caregiver, they will receive an email that will instruct them how to complete the application process. Make sure your caregiver checks their junk/spam email in the event that it ends up there. Note that this process cannot be done on a mobile device, only on a home computer or laptop.

Step 4: Once the caregiver submits their application it can take between 3-6 weeks to be processed and approved. If your caregiver has not received an email by 6 weeks, please call the MDH at 651-201-5598.